	DAY ONE	
08.00 am – 09:00 am	Registration @ Entrance Dewan Acacia 3	
SESSION 1	**Venue: Dewan Acacia 3** **Track: Design, UX and Usability** **Chair: Dr Hanif Baharin,** **Universiti Kebangsaan Malaysia**	**Venue: Dewan Dahlia 2** **Track: Technology and Adoption** **Chair: Dr Ahmad Fadhil Yusof,** **Universiti Teknologi Malaysia**
9:15 am	Paper ID: 31 Design and Development of Mobile Augmented Reality for Physics Experiment *Juliana Aida Abu Bakar, Valarmathie Gopalan, Abdul Nasir Zulkifli and Asmidah Alwi*	Paper ID: 02 Gamification and Augmented Reality Utilization for Islamic Content Learning: The Design and Development of Tajweed Learning ***Nurtihah Mohamed Noor***, *Rahmah Lob Yussof, Fakhrul Hazman Yusoff and Marina Ismail*
9:35 am	Paper ID: 17 Evaluating Construction Defect Mobile App Using Think Aloud ***Zan Azma Nasruddin***, *Azleen Markom and Maslina Abdul Aziz*	Paper ID: 26 Data Analysis on the Performance of Technology Sector in Malaysia with Entropy-TOPSIS Model ***Lam Weng Siew***, *Lam Weng Hoe and Liew Kah Fai*
9:55 am	Paper ID: 19 Emotional Response towards Cultural-based E-Government Portal Design using Card Sorting Method ***Farez Mahmood***, *Wan Adilah Wan Adnan, Nor Laila Md Noor and Fauzi Mohd Saman*	Paper ID: 22 The Implementation of Gamification in Massive Open Online Course (MOOC) Platform *Nur Fatihah Abu Bakar,* ***Ahmad Fadhil Yusof***, *Noorminshah A. Iahad and Norasnita Ahmad*
10:15 am	Paper ID: 29 A Systematic Review on Digital Technology for Enhancing User Experience in Museums ***Nurul Fathihin Mohd Noor Shah*** *and Masitah Ghazali*	Paper ID: 15 Adoption of Customer Centered Services in Public University: A Case Study in Malaysia *Nor Hapiza Ariffin and Norfarizan Daud*
10:35 am	Coffee Break @ Dewan Acacia 3/ Dewan Dahlia 2	
11:00 am	**Welcoming Speech by i-USEr201 General Chair: Dr Natrah Abdullah @ Dolah** **Venue: Dewan Dahlia 2**	
11:15 pm	**Keynote 1: Prof Dr Marcus Foth FACS MACM (Snr)** **Smart Cities beyond Fad and Hype: Connecting People, Place and Technology** **Venue: Dewan Dahlia 2**	
12:30 pm – 02:00 pm	**Lunch Break @ Anggerik Cafe**	

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SESSION 2	Venue: Dewan Acacia 3 Track: Design, UX and Usability Chair: Dr Fauziah Redzuan, Universiti Teknologi MARA	Venue: Dewan Dahlia 2 Track: HCI for the Underserved Chair: Dr Fariza Hanis Abd Razak, Universiti Teknologi MARA
DAY ONE		
2:15 pm	Paper ID: 41 Towards Understanding the Concept of Tourism Experience Sharing ***Noor Durani Binti Jamaluddin**, Wan Adilah Wan Adnan, Nurulhuda Noordin, Nor Laila Md Noor and Ahmad Iqbal Hakim Suhaimi*	Paper ID: 21 Usability and Design Issues of Smartphone User Interface and Mobile Apps for Older Adults ***Chui Yin Wong**, Rahimah Ibrahim, Tengku Aizan Hamid and Evi Indriasari Mansor*
2:35 pm	Paper ID: 44 A Comparative Study on E-Government Website Design between Malaysia and United Kingdom ***Nasrah Hassan Basri**, Wan Adilah Wan Adnan and Hanif Baharin*	Paper ID: 36 Evaluation of Video Modeling Application to Teach Social Interaction Skills to Autistic Children ***Iman Nur Nabila Ahmad Azahari**, Wan Fatimah Wan Ahmad and Ahmad Sobri Hashim*
2:55 pm	Paper ID: 27 Informing Technological Enhancements through Art: Practitioners' Perspectives and Reflection *Afdallyna Fathiyah Harun, **Noris Mohd Norowi**, Hanif Baharin, Khairul Anwar Mt Nawi, and Adam Salehuddin*	Paper ID: 34 A Conceptual Framework for Co-Design Approach to Support Elderly Employability Website ***Marlina Muhamad**, Fariza Hanis Abd Razak and Haryani Haron*
3:15 pm	Paper ID:47 Evaluating Students' Emotional Response in Augmented Reality-Based Mobile Learning Using Kansei Engineering ***An-Nur Atiqah Khairuddin**, Fauziah Redzuan and Nor Aziah Daud*	Paper ID: 32 Exploring Blind Users' Experience on Website to Highlight the Importance of User's Mental Model ***Suraina Sulong** and Suziah Sulaiman*
3:35 pm		Paper ID: 45 Investigating the Effect of Exploring Multimodal Maps at Different Orientations on Blind User's Cognitive Maps and Sense of Directions ***Nazatul Naquiah Abd Hamid**, Wan Adilah Wan Adnan , Fariza Hanis Abdul Razak and Zatul Amilah Shaffie*
3:55 pm		Paper ID: 60 Adaptive Web-Based Learning Courseware for Students with Dyscalculia *Jasber Kaur Singh, Rogayah Abdul Majid and **Noorafini Abdul Wahab***
4:15pm	**Conference Adjourned. Networking**	

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	D A Y T W O	
08.00 am – 9:00 am	**Registration @ Entrance Dewan Acacia 3**	
SESSION 3	**Venue: Dewan Acacia 3** **Track: Human Centered Computing** **Chair: Assoc. Prof. Dr Murni Mahmud, International Islamic University Malaysia**	**Venue: Dewan Dahlia 2** **Track: HCI and Analytics** **Chair: Dr Jasber Kaur Gian Singh, Universiti Teknologi MARA**
9.00 am	Paper ID: 03 Usability Evaluation and Recommendation According to Factors Affecting Purchase Intention: Qlapa.com - An Indonesian Local Crafts Marketplace ***Rahma Khairunisa Nursalamah**, Harry Budi Santoso and R. Yugo Kartono Isal.*	Paper ID: 23 A Study on Supporting Factors of Digital Workplace Diffusion in Public Sector ***Mohamad Kamal Md Dahlan**, Natrah Abdullah and Ahmad Iqbal Hakim Suhaimi*
9.20 am	Paper ID: 05 Preliminary Study of JunoBlock: Marker-based Augmented Reality for Geometry Educational Tool ***Julio Cristian** and Harry Budi Santoso*	Paper ID: 33 The PDCA Cycle of ISO/IEC 27005:2008 Maturity Assessment Framework *Rokhman Fauzi, Suhono H. Supangkat and **Muharman Lubis***
9.40 am	Paper ID: 06 Importance of User Experience Aspects for different Software Product Categories ***Harry Budi Santoso** and Martin Schrepp*	Paper ID: 39 Measuring User Experience of Mobile Augmented Reality through Non-Instrumental Quality Attributes ***Shafaq Irshad**, Dayang Rohaya Awang Rambli, Nur Intan Adhani Muhamad Nazri, Siti Rohkmah Mohd Shukri and Yusoff Omar*
10.00 am	Paper ID: 08 Designing a Mobile-based Solution for Self-Management of Chronic Pain *Fatma Meawad, Su-Yin Yang, Fong Ling Loy, Ee Joe Chang and Muhammad Halim Isryad*	Paper ID: 43 Exploratory Study on Multimodal Information Presentation for Mobile AR Application ***Nur Intan Adhani Muhamad Nazri**, Dayang Rohaya Awang Rambli and Shafaq Irshad*
10:30 am	**Coffee Break @ Dewan Acacia 3/ Dewan Dahlia 2**	
10:45 am – 11:45 am	**Keynote 2: Prof. Dr. Kevin C. Tseng** **User Experience (UX) Research and Design: Smart Products and Services in Healthcare** **Venue: Dewan Dahlia 2**	
11:50 am – 12:50pm	**Keynote 3: Prof. Dr Mohamed Ridza Wahiddin** **Using IBM Quantum Computer to Demonstrate Experimental Quantum Mechanics in the Classroom** **Venue: Dewan Dahlia 2**	
12:50 pm – 02:30 pm	**Lunch Break @ Anggerik Cafe**	

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	DAY TWO			
SESSION 4	**Venue: Dewan Acacia 3** **Track: HCI and IT Infrastructure** **Chair: Dr Masitah Ghazali,** **Universiti Teknologi Malaysia**		**Doctoral Consortium** **Venue : Dewan Dahlia 2** **Chair : Dr Wan Adilah Wan Adnan** **Panels :**	
2:30 pm	Paper ID: 10 A Pattern to Predict the Occurrence of Moment of Information Overload during Online Information Searching *Natrah Abdullah* and *Nur Amirah Mustapar*		**2:30 pm**	Internet-based Social Media Framework Enhancing Learning **Nor Azah Mansor**
2:50 pm	Paper ID: 18 A Comparison of Gestural and Touch-Based Interface for Designing A Virtual Percussion Instrument *Hoo Yong Leng*, Noris Mohd. Norowi and Azrul Hazri Jantan		**3:00 pm**	Modelling Co-Design Approach to Support Elderly Employability Website **Marlina Muhammad**
3:10 pm	Paper ID: 28 The Issues of Halal Inspection Process from the Perspective of Demand and Supply Side in Malaysia Halal Certification System *Mohd Zabiedy Mohd Sulaiman*, Nurulhuda Noordin, Nor Laila Md Noor, Ahmad Iqbal Hakim Suhaimi and Wan Abdul Rahim Wan Mohd Isa		**3:30 pm**	Digital Technology for Enhancing User Experience in Museums **Nurul Fathihin Mohd Noor Shah**
3:30 pm	Paper ID: 14 Towards Achieving the Efficiency in Zakat Management System: Interaction Design for Optimization in Indonesia *Muharman Lubis* and Anik Hanifatul Azizah			
3:50 pm	Paper ID: 30 An investigation on suitable information structure of a museum environment for large display *Fasihah Mohammad Shuhaili*, Suziah Sulaiman, Saipunidzam Mahamad, Aliza Sarlan, and Ahsanullah Abro			
4:10 pm	Paper ID: 40 Security Evaluation of Distortion Technique for Graphical Authentication *Mohd. Helmi Bin Mat Lazim* and Nur Haryani Zakaria			
4:30 pm	**Conference Adjourned. Networking**			